[Exchange 2019] Guide to Delete & Add Email Account on Android

Please use the steps below as a general guide on how to setup your account on an Android phone. Actual steps may differ slightly for different phone brands but they should usually be similar.

To delete your current email account from your Android phone:

*** For users who already have your email account configured but wish to remove and re-add*

1. Go to your Mail app -> Settings -> (select your email account) -> Tap on "Remove".

To add your email account to your Android phone:

1. Go to your Mail app -> Settings -> Tap on "Add account"

2. Select "Exchange" as the account type

3. Enter your email address and password, then tap on "Sign In". Your Android phone will then attempt to an auto configuration.

4. If a "Apply security settings?" prompt shows up requesting you to apply some security settings, tap on "Apply" to complete the setup.

5. If your phone is not able to do auto configuration for any reason, use the following settings:

> Email address: <your email address>
> Domain\Username: <your email address>
> Exchange Server: webmail19.mycloudmailbox.com
> Port: 443
> Use SSL secure connection (SSL): Yes